

# My public question to MediaMarkt (rejected by Trendyol) regarding the missing delivery 2166334479

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12/26/22, 11:25 PM

Gmail - We Can't Answer Issue



Dmitry Fediuk <dfediuk@gmail.com>

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**We can't answer the problem 1**  
message

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**Trendyol** <info@email.trendyol.com> Tue, Nov 22, 2022 at 7:11 PM Reply-To: Trendyol <reply-fecc17707467027b-20\_HTML-578504371-100004444-398351@email.trendyol.com> To: dfediuk@gmail.com

We have shipped your order. Trendyol is the place where fashion and technology meet.



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WOMAN

MALE

CHILD

HOME & LIFE

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Hello,

The content of the question you asked was not conveyed to the seller because it did not meet the criteria for asking questions. You can view the query criteria on the "My Messages" page.



I did not receive the ordered product. Delivery No: 2166334479 In the Trendyol and Kolay Gelsin delivery service interface, the product is listed as delivered to the security guard of the house by contactless method without the buyer's signature. However, the product did not come, the security guard had not seen it. If the issue is not resolved within the next 2 business days (until November 24, 2022) by returning the payment or providing the product paid for, I will file a chargeback through my card issuer for "Goods or Services Not Provided" (MasterCard). Page 56 of Chargeback Guide)

Dmitry Fediuk



Related Product



### Samsung

Galaxy Tab S7 Fe Wifi Silver Tablet  
(Samsung Turkey Guaranteed)

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Contact: DSM Grup Danışmanlık Yönetim ve Satış Ticaret A.Ş. Maslak Mahallesi Büyükdere Caddesi (Spine Plaza) No: 243 Inner Door No: 19 Sarıyer/İstanbul Tel No: +90 (212) 331 3250 Mersis No: 0313055766900016